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Title 22@ Social Security

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Division 13@ Department of Child Support Services

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Chapter 1@ Program Administration

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Subchapter 1@ Operations

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Article 1@ Definitions

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Section 110164@ Complaint Receipt Date

110164 Complaint Receipt Date

"Complaint receipt date" means the date when a localchild support agency initially receives a complaint from a complainant, orreceives a transferred complaint from another county.

(a)

A written complaint shall be deemed to be received in one of the following ways:(1) If mailed, five (5) business days from the date the request is postmarked. If the postmark is illegible, the date the request is received and date stamped by a local child support agency. (2) If hand delivered, the date the request is received and date stamped by a local child support agency.

(1)

If mailed, five (5) business days from the date the request is postmarked. If the postmark is illegible, the date the request is received and date stamped by a local child support agency.

(2)

If hand delivered, the date the request is received and date stamped by a local child support agency.

(b)

An oral complaint shall be deemed to be received as of the date a complainant speaks to a local child support agency representative, asks to file a complaint, and provides the information that is the basis of a complaint to a local child support

agency.